

COVID-19 UPDATE

TEMPORARY LOBBY CLOSURE

With the new information and guidance from the Administration and CDC regarding the spread of COVID-19, Northern Colorado Credit Union has decided to temporarily close lobby traffic **EFFECTIVE MARCH 18, 2020** until further notice.

Our 2901 S. 27th Ave., Greeley, CO Drive Thru and Night Drop service operations will remain open and will operate under normal hours. All operations at 909 Mountain Ave., Berthoud, CO will be temporarily halted. The ATM at our Berthoud location will always remain available for your convenience

The NCCU staff will remain available to assist you with most of your transactional needs via our temporary call center operations. **Please contact us a 970-330-3900**

REMEMBER – A majority of all your transactions can be accomplished remotely:

- Use NCCU online banking and the NCCU mobile app to deposit checks, transfer funds, make payments, apply for Membership, open accounts, apply for loans, check balances and more. If you haven't registered yet, we encourage you to create your account today.
- You can also complete most of your cash needs via our extensive surcharge free ATM network consisting of over 62,000 surcharge free ATMs. Please take the time now to note the locations most convenient to you by clicking on our location finders at the bottom of our homepage.

As your Credit Union, we are prepared to help Members with financial hardships during this time. If you're a Member at NCCU with financial concerns due to COVID-19, please reach out to us to discuss your situation at 970-330-3900.

We encourage you to support our efforts to stop the spread of this virus and to help us keep our staff, Members and public at large healthy and safe.