

COVID-19 UPDATE

The State of Colorado has moved Weld county into restriction level RED following recent trends in the spread of COVID-19. Information can be found at <https://covid19.colorado.gov/>. We encourage you to support our efforts to stop the spread of this virus and to help us keep our staff, Members and public at large healthy and safe. Northern Colorado Credit Union will be taking the following steps:

TEMPORARY LOBBY CLOSURE

Effective Monday November 23, 2020 Northern Colorado Credit Union (NCCU) has decided to temporarily close our Greeley lobby traffic until further notice. The Drive Thru remains open. Berthoud lobby traffic will be limited.

2901 S. 27th Ave., Greeley, CO Branch Facility:

Our Drive Thru and Night Drop service operations will remain open and will operate under normal hours. Saturday Drive Thru operations will remain under normal hours. Please review our website for branch hours. Appointments are available on a case by case basis **please contact us a 970-330-3900.**

909 Mountain Ave., Berthoud, CO Branch Facility:

While the Berthoud lobby may be closed, **limited access is available to NCCU Members by calling 970-373-5859.** Employees will be available during normal Berthoud business hours. All Non-Member transactions (shared branching) are temporarily halted.

The NCCU staff will remain available to assist you with all your needs via our call center or drive thru operations. In person appointments will be granted on a case by case and needs basis. **Please contact us at 970-330-3900**

REMEMBER – A majority of all your transactions can be accomplished remotely:

- Use NCCU online banking and the NCCU mobile app to deposit checks, transfer funds, make payments, apply for Membership, open accounts, apply for loans, check balances and more. If you have not registered yet, we encourage you to create your account today.
- You can also complete most of your cash needs via our extensive surcharge free ATM network consisting of over 30,000 surcharge free ATMs. Please take the time now to note the locations most convenient to you by clicking on our location finders at the bottom of our homepage <https://www.nococu.org/>.

As your Credit Union, we are prepared to help Members with financial hardships during this time. If you are having financial concerns due to COVID-19, please reach out to us to discuss your situation at 970-330-3900.

Respectfully,



CEO Northern Colorado Credit Union